

Face Coverings

All our staff, including our administrative staff are wearing face masks in public areas in the surgery now. We are also asking that all patients wear a face covering when they attend the surgery. This may be a scarf or handkerchief. This is another measure to help reduce the risk of spreading the virus and the surgery feel it is appropriate to request this following the new rule that face coverings must be used on public transport from June 15th 2020.

Thank you for your cooperation and support.



Shielding Update

Based on need we have adjusted our appointment availability for those patients who are shielding or from shielding households.

We have a GP available each day, all day, for acute clinical issues. We also now have a Nurse and HCA available on Tuesdays and Thursdays all day for routine medical care.

These staff members only see patients from shielding households on those days, they wear protective clothing and clean their rooms between each patient.

Patients are screened for coronavirus (COVID-19) symptoms prior to being allowed in the building and any symptomatic patients or patients from symptomatic households are seen away from the premises.

We also maintain regular cleaning of public spaces in our building throughout the day to help reduce the risk of infection. We are doing everything we can to make it as safe as possible for all patients, including those who are extremely vulnerable and shielding, to attend for appointments.

We do also only call in those from shielding households when the clinician is ready to see them, so they do not have to wait with other patients.

The latest government advice for those shielding may be updated this week, we will provide a link to the update on our website soon after it is released. If it impacts how we are working with these patients and their households we will send out a further patient update detailing this.



Staffing Update

Dr Sue Binning has now retired from Cricketfield Surgery. She will be greatly missed by staff and patients alike. She has been an integral part of the Partnership for over 20 years and really helped shape it into the thriving Practice it is now.

Dr Juliet Bailey will be joining us mid-September and we will transfer Dr Binning's patients to her then. In the meantime we have regular locums covering the sessions; this includes Dr Hanley and Dr Webb.

Our current GP List is as follows:

Dr Andrew Venning, Partner, working on Mondays, Tuesdays and Fridays

Dr Emma Stubbs, Partner, working on Mondays, Wednesdays and Thursdays

Dr Emma Palmer, Partner, working on Mondays, Tuesdays, Wednesdays and occasionally Thursdays

Dr Kate Barnett, Salaried GP, working on Mondays and Wednesdays as well as alternate Tuesdays and Fridays

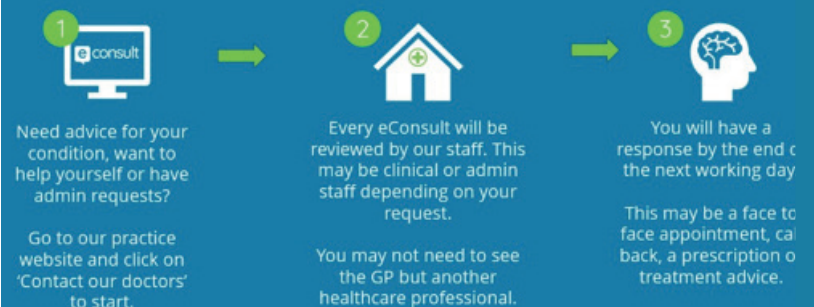
Dr Jennifer Gray, Salaried GP, working on Wednesdays and Thursdays as well as alternate Mondays and Fridays

Dr Derek Greatorex, Salaried GP, working on Tuesdays and Thursdays and provides additional days to help cover absences

Dr Katie Henshaw, salaried GP, returns from maternity leave in July and will be working on Thursdays and Fridays

Dr Vivek Kulkarni, locum GP, works for us most Fridays and Tuesday evenings. He carries out Minor Operations work for our patients and we will be restarting this service imminently.

How does econsult work?



Access all your NHS appointments, services and advice in one app



Search 'Health Help Now'

Download the free app or visit healthhelpnow.nhs.uk

NHS App

To get set up with the NHS App you just need a mobile phone, an email address and some photo ID. Knowing your NHS number is useful but not essential. The set up is relatively quick to do on your mobile phone but it can take up to 4 days to process your ID check and set up your account, but they are trying to do this as quickly as possible. Those we know who have been setting themselves up recently have had their NHS Login confirmed within the same day.

You can still use the app straight away to check symptoms or link to the latest coronavirus information.

Once you have full access you will be asked to link to your GP Surgery. That is a quick link then you can:

- Check your symptoms and get self-care advice
- Book and manage appointments – **this is currently not available**
- Order a repeat prescription
- View your medical record
- Manage your organ donation decision